

Report:

Off-street Parking Charges for 2017/2018

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1. Background Report

- 1.01 Parking charges were last reviewed by Cabinet in September 2013
- 1.02 Parking charges in Dacorum have been compared with those charged elsewhere in Hertfordshire and other adjacent Boroughs and districts.
- 1.03 The cost of Parking

"Local authorities have to cover their costs in relation to parking. Maintenance, management and long-term investment in the quality of the car park are all serious considerations that must be taken into account. While a disproportionate amount of media attention is devoted to pricing and enforcement, the quality of the car park is also important. Furthermore, it must be recognised that car parks attract business rates that must be paid. Consequently, neither on-street nor off-street parking is free. The cost needs to be covered by someone, somewhere, somehow."

Extract from "In-Town Parking: What Works?" Association of Town & City Management

2. Principles underpinning the Review

- 2.01 There is no statutory obligation on the Council to provide parking facilities. Individuals can make a choice as to whether they use these facilities, use public transport or some other more sustainable method to arrive at their destination. Where charges are not levied, the financial burden of maintaining the car park, its enforcement and other running costs falls to either local council tax payers (who may not have a vehicle or may not use the facility) or customers using car parks in other areas of the Borough. Although the principle that the customer makes some contribution to the costs of providing the car parking facility is valid, due to the current economic climate and to support businesses in the Borough's smaller communities it may not be beneficial to charge at all times in all sites.
- 2.02 In relation to the Council's overall financial position, there is a need to identify budget savings or increased income to cover the cost of providing the parking service, managing, operating, maintaining and refurbishing car parks and transport related initiatives. Clearly income from parking charges offers an opportunity to cover these costs, particularly in view of the modest rates currently charged in comparison to other towns. Failure to optimise income could require Members to identify other opportunities for savings or income growth in order that these costs can be addressed.
- 2.03 In policy terms the Council seeks to encourage greater thought regarding travel choice in line with the longer-term aim of seeing a shift to more sustainable forms of transport. Increased parking charges can certainly influence travel choices however the provision of viable alternatives, particularly for commuters, is a significant and costly challenge which will be difficult to address in the current financial climate.
- 2.04 Additional income for providing the parking service, managing, operating, maintaining and refurbishing car parks and transport related initiatives can be derived from the Council's owned off-street parking assets and from its on-street parking operations. Members may wish to consider these options as part of its parking strategy for the future:
 - Increasing the period for which charges apply.
 - Introducing charges into currently free to use off-street sites.
 - Introduction of charging for first hour or second half hour where currently the first hour is free.

3. Off-street Parking

Table 3.01 Current Dacorum Borough Council car park charges

Car park	Up to 30	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4	4 to 10 hours	Annual season ticket
Hicks Road			Fre				1
Wood Lane End	† т ı £0.10 і	£(0.30	£0.60	f 1 £0.90	£1.60	£250.00
The Gables	f £0.50		£0.60	f 1 £0.70	f 1 £0.80	£1.50	i 1
High Street	£0.50		£0.60	£0.70	f 1 £0.80	£1.50	·
Gadebridge Lane	†		Fre	e			· !
Queensway	£0.60		£0.90	£1.20	f 1 £1.50	£2.50	· !
Alexandra Road	£0.60		£0.90	£1.20	f l £1.50	£2.50	·
Dacorum Way (Weekends & public holidays only)	†		-i	f	† − − − − £1.50 ↓ − − − −	£2.50	-i
Water Gardens (North) Lower deck	£0.80		£1.30	£2.00	£2.50	*£3.50	
Water Gardens (North) Upper deck	1 1 £0.80		£1.30	£2.00	£2.50	£3.50	
Water Gardens (South)	f0.50 f1.00		£1.60	! ! •	No Long stay		
Moor End Road	£2.50					£4.00	
Park Road	f0.60		£0.70	£0.80	£0.90	£2.50	
Cowper Road	। Free		£0.40	1 1 £0.50	£0.60	No Long stay	1
Durrants Hill	f — — — — т i £0.10 i	£(0.30	£0.60	+ 1 £0.90	£1.60	
The Nap	†		Fre	e			-
Langley Hill			Fre	e			i
Water Lane	f £0.60 L		-	£1.90	T	No Long stay	-i
Lower Kings Road	£0.60		£1.20	£1.90	£2.50	No Long stay	1
Canal Fields	T		Free			No Long	£10.00 (10 day)
St Johns Well Lane	1 £0.60 +		f1.20	£1.90	£2.50	£3.50	 :
The Forge	Free		£0.90	£1.10	£1.40	£2.00	£416.00
Church Yard	£2.00						
Frogmore Street (East)	†		£0.90	£1.10	T	No Long stay	
Frogmore Street (West)	£2.00						'
Victoria Hall	т — — — — — — Free ↓ — — — — — — —		£0.90	£1.10	⊤	No Long stay	
Old School Yard	ı Free		£0.90	f1.10	£1.40	No Long stay	

^{*}There was a 'No Long Stay' within Water Gardens (North) Lower car park, however there is an amendment to the current off-street order to allow 'Any Stay' parking, this has been in effect since the Upper Deck has been closed.

Table 3.02 Current Dacorum Borough Council car park designations

Car park	Current designation
Hicks Road	Any stay
Wood Lane End	Any stay
The Gables	Any stay
High Street	Any stay
Gadebridge Lane	Any stay
Queensway	Any stay
Alexandra Road	Any stay
Dacorum Way	Any stay
Water Gardens (North) lower deck	Any stay
Water Gardens (North) upper deck	Any stay
Water Gardens (South)	Short stay maximum 30 minutes or 2 hours
Moor End	Long stay
Park Road	Any stay
Cowper Road	Short stay maximum 4 hours
Durrants Hill	Any stay
The Nap	Any stay
Langley Hill	Any stay
Water Lane	Short stay maximum 4 hours
Lower Kings Road	Short stay maximum 4 hours
Canal Fields	Short stay maximum 4 hours
St Johns Well Lane	Segregated long & short stay 4 hours
The Forge	Any stay
Church Yard	Long stay
Frogmore Street (East)	Short stay maximum 4 hours
Frogmore Street (West)	Long stay
Victoria Hall	Short stay maximum 4 hours
Old School Yard (Tring Town Council owned)	Short stay maximum 4 hours

- 3.03 With no changes to charges, they will be overtaken by inflation and in future may require large increases to regain their current/previous value in real terms.
- 3.04 Increases in charges need not be uniform for both long and short stay. Reasons for considering a differential increase would be to promote shoppers' parking whilst seeking to encourage the use of alternative means of travel by long stay commuters.
- 3.05 For operational reasons any individual tariff requires rounding to amounts which can be accepted by pay and display machines.
- 3.06 Despite the impact of the current financial climate, over the next five/ten years it is to be expected that congestion in urban areas (especially at peak times) will increase and the development of alternatives to car journeys become more important. For this reason, the level of charge for long stay parking could be increased to give greater incentive to use alternative methods of travel

- 3.07 Members may therefore wish to consider a policy of increasing long stay parking charges proportionately more than short stay, over a period of years, while monitoring public transport improvements.
- 3.08 Members may wish to consider the effect that increased charges may have on the economy of the Borough particularly in view of the current economic climate. Keeping the present charging regime, thereby increasing or maintaining the differential in charges between Dacorum and neighbouring areas, may encourage customers to patronise businesses within the Borough. Increased charges may therefore have a deleterious effect.
- 3.09 All the recommendations maintain the principle of not charging "Blue Badge" holders for using Borough car parks.
- 3.10 If there are no changes to charges, they will be overtaken by inflation and in future may require large increases to regain their current/previous value in real terms.
- 3.11 Car park charges were last increased in the Borough in April 2014.
- 3.12 Old School Yard car park is owned by Tring Town Council. Any amendments to tariffs at this site require the agreement of Tring Town Council. Any tariff changes shown in the tables are indicative only to illustrate the impact of changes at Old School Yard in line with the option shown in the rest of the table.
- 3.13 N.C.P. Hillfield Road car park offers a £3.00 "Early bird" all day ticket (all day ticket in Water Gardens (North) car park is currently £3.50)
- 3.14 Simplification of car park layouts. In 2003 some car parks were segregated into long and short stay bay areas on the same level which caused confusion with some drivers. This was resolved in 2012 through designating individual car parks as any stay, short stay or long stay. There are currently only two sites, St Johns Well Lane car park, Berkhamsted and Water Gardens (South) car park, Hemel Hempstead which continue operating with a segregated system.
- 3.15 Currently the charging period in car parks is from 8am to 6pm. There is, in some sites, a substantial occupancy level after this time. The charging window could be extended from 8:00am to 8:00pm to increase revenue income from these assets.
- 3.16 Kings Langley is the largest settlement in the Borough which still has free public parking provided by the Council. There are two major car parks in the village; The Nap and Langley Hill. Constraints on management of The Nap car park arising from the terms of the lease for the Village Community Centre makes introduction of charges at this location problematic. The Langley Hill site however is often full to capacity with drivers waiting for a parking opportunity. To discourage long stay parking, increase parking opportunities for the customers of the village's central businesses consideration could be given to change the car park to short stay with or without charging.
- 3.17 There are five DBC owned and one Tring Town Council owned public car parks in Tring. For a number of years, due to local shops and businesses requiring support Tring has benefited from the first hour free in short stay and any stay car parks. As the economy has improved and retailers such as Marks and Spencer food and Costa finding success in the High Street, the reason for the free hour could be reviewed in due course.
 - To balance the requirements of both the local community and the need for the local authority to derive the best value from its assets it is suggested that consideration should

be given to reduce the free parking period from one hour to 30 minutes. This would maintain the free access for school runs and will reduce the disproportionate difference between the free hour and the up to two hour charge.

- 3.18 Savings on the procurement of software for any future tariff changes can be achieved through reducing the number of different tariffs charged across the Borough.
- 3.19 No changes are proposed to the following:
 - Free parking in all DBC car parks for disabled drivers' badge holders
 - No introduction of overnight tariff
 - Free parking in Gadebridge Lane car park, Hemel Hempstead
 - Free parking in The Nap car park and Langley Hill car park, Kings Langley
 - Free parking in Hicks Road car park, Markyate
 - Free limited stay Parking Canal Fields, Berkhamsted.
 - Sunday and public holiday parking remain free in Old School Yard car park, Tring
- 3.20 Changing to charging and enforcement hours recommendations have been prepared for consideration by Members which are detailed below:

4. Enforcement hours

- 4.01 Many sites enjoy significant occupancy outside the current enforcement hours of 08:00 to 18:00. Provision of parking facilities is not without cost. Following the principal that users of this service should contribute toward the cost of providing the service an increase of charging hours to 19:00 would provide additional income without adversely affecting night time economies.
- 4.02 A number of requests have been made to reduce the enforcement hours in the free to use, four hour maximum stay Canal Fields car park, Berkhamsted to 08:00 to 17:00. This is in support of the bowling and tennis clubs adjacent to the site who are experiencing difficulties in staging tournament matches.

5 Revisions to parking charges

5.01 Hemel Hempstead town centre car parks

Premium sites

Both Moor End and particularly Water Gardens (South) car parks are regularly at capacity with vehicles waiting for spaces to be vacated in Water Gardens (South).

Water Gardens (South) capacity is being reduced to accommodate a play area as part of the Hemel Hempstead Regeneration programme.

Water Gardens (North)

Water Gardens (North) is currently underutilised but use will increase from early 2017 as it accepts displacement parking from Dacorum Way car park which will close and the free parking areas around the Civic Centre which will become unavailable during the development of the area.

Table 5.02 Table of charges in Hemel Hempstead town centre car parks and comparable areas

Car park I	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours		
	Current car	park charges i	n Hemel Hemps	tead				
Water Gardens (North) Lower	£0.8	80	f =	f2.00	£2.50	£3.50		
Water Gardens (North) Upper deck	£0.5	80 	£1.30	£2.00	£2.50	£3.50		
Water Gardens (South)	£0.50	£1.00	£1.60	 	No Long stay			
Moor End	£2.50					£4.00		
NCP Hillfield Road		£3.00		£6	5.50	£9.50		
NCP Hillfield Road (Earlybird)		£3.00						
The Marlowes Centre		£2.00 £2.50						
Riverside Shopping		£2.00 £2.50						
	Current ca	r park charges i	n comparable to	owns				
Watford	£1.	00	£2.00	£3.00	£4.00	£15.00		
Bedford	£1.:	20	£1.80	£2.90	£3.80	£7.00		
St Albans	£0.60	f1.20	£2.70	£3.10	£4.10	£10.20		
Stevenage	£1.	50	£2.10	£3	£3.00			
Harlow		£1.25		£1.75	£2.75	£7.75		
High Wycombe	£0.50	f1.00	£1.80	£2.50	£3.00	£20.00		
Aylesbury	£0.80	f1.50	£2	.50	£4.00	£8.00		
		Proposed t	ariffs					
Water Gardens (North) Lower deck	£1.00		f £1.50	£2.00	£2.50	£4.00		
Water Gardens (North) Upper deck	£1.00		£1.50	£2.00	£2.50	£4.00		
Water Gardens (South)	£0.50 £1.00 £2.00 No Long stay							
Moor End			£2.50			£4.50		

5.03 Hemel Hempstead Old Town area

Table 5.04 Table of charges in Hemel Hempstead Old Town car parks and comparable areas

Car park	Up to 30 Up to 1 minutes hour		Up to 2 hours	Up to 3	Up to 4 hours	4 to 10 hours			
	Current car park o	harges in Her	nel Hempstead	Old Town					
The Gables	£0.50		£0.60	£0.70	£0.80	£1.50			
High Street	£0.50		£0.60	£0.70	£0.80	£1.50			
Queensway	£0.60		£0.90	£1.20	£1.50	£2.50			
Alexandra Road	£0.60		£0.90	£1.20	£1.50	£2.50			
Gadebridge Lane	Free								
Current car park charges in comparable areas									
Great Missenden		£1.20		£1.80	£2.40	£3.50			
Old Harlow	Free		£0.85	£1.75	£3.60	£6.55			
Chalfont St Peter & St Giles Little Chalfont	 	£1.20		£1.80	£2.40	£3.50			
	Proposed car park	charges in He	mel Hempstead	l Old Town					
The Gables	f0.80		£1.00	£1.20	£1.50	£3.00			
High Street	£0.60	£0.80	£1.00	£1.20	£1.50	£3.00			
Queensway	f0.80		£1.00	£1.20	£1.50	£3.00			
Alexandra Road	£0.80		£1.00	£1.20	£1.50	£3.00			
Gadebridge Lane	Free								

5.05 Dacorum Way car park, Hemel Hempstead

Currently Dacorum Way car park is currently charged at the same rate as Alexandra Road and Queensway car parks. It will close in due course for redevelopment, should all or part of it be available for use post March 2017 the proposal is to continue to reflect the charges in the sister car parks. The car park is currently permit only Monday to Friday this condition can be removed as provision for displacement parking has been made in Water Gardens (North) car park

Table 5.06 Table of charges in Dacorum Way car park

Car park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours			
Current car park charges in Dacorum Way car park									
Dacorum Way (Weekends & public holidays only)	£0.60	£0.60		£1.20	f1.50	£2.50			
Proposed car park charges until closure									
Dacorum Way (Weekends & public holidays only)	1 £0.80)	£1.00	£1.20	f1.50	£3.00			

5.07 Park Road car park, Hemel Hempstead

This car park is within walking distance of Hemel Hempstead town centre, is close to Hemel Hempstead sports centre and often takes overspill from their on-site parking facilities. The site has recently been refurbished including the road surface and improved lighting. Following the refurbishment it has been awarded ParkMark status.

Table 5.08 Table of charges in Park Road car park

Car park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours				
Current car park charges in Park Road car park										
Park Road	£0.60		£0.70	£0.80	£0.90	£2.50				
	Proposed car park charges									
Park Road	£0.8	0	£1.00	£1.20	£1.50	£3.00				

5.09 Wood Lane End car park, Maylands Business Park, Hemel Hempstead

Wood Lane End car park is a small surface 51 bay car park situated on the western edge of Maylands Business Park. 30 bays have recently been allocated to season ticket holders at the request of the planning team in support of a high tech company relocating to Hemel Hempstead. Although the site was underutilised between 2008 and 2012, recently it has been at capacity most likely due to the developments being constructed locally.

As there are only 16 spaces available for non-season ticket holders, these spaces are at a premium and can support a higher charge than currently set.

The low 30 minute charge was introduced to discourage inappropriate on-street queuing and parking by customers using the banking facilities in Wood Lane End; it is recommended that this initial low charge short stay element should be retained.

Table 5.10 Table of charges in Wood Lane End

Car park	Up to 30 minutes	□ □ Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours			
Current car park charges in Wood Lane End car park									
Wood Lane End	£0.10	£0.30		£0.60	£0.90	£1.60			
Proposed car park charges									
Wood Lane End	£0.10	£0.40	£0.60	£0.80	£1.00	£2.50			

5.11 Berkhamsted car parks

Berkhamsted car parks are often at capacity. To resolve this issue the construction of a multi-storey car park on the site of the existing Lower Kings Road car park site is currently (at the time of writing) under consideration. The proposals for mitigating the loss of the Lower Kings Road car park capacity during construction was opposed by residents and Berkhamsted Town Council. There is an opportunity to discourage longer term parking, and therefore increase parking opportunities through the application of a charging structure that encourages shorter term parking.

Table 5.12 Table of charges in Berkhamsted car parks and comparable areas

Car park	Up to 30 minutes	Up to 1 hour	Up to 2	Up to 3	Up to 4	4 to 10 hours		
	Current ca	ar park charge	s in Berkhamste	ed	'			
Water Lane	£0.60)	T	£1.90	£2.50	No Long stay		
Lower Kings Road	£0.60)	+ ! £1.20	 ∮ £1.90	£2.50	No Long stay		
Canal Fields				J	'	No Long Stay		
St Johns Well Lane	£0.60)	T	f1.90	£2.50	£3.50		
Waitrose customers		Free		1 !	£25.00			
Waitrose non-customers	£1.00)	£3.00]	£25.00			
Marks & Spencer customers	Free		T	No Lor	ng stay			
Marks & Spencer non- customers	£1.00	£1.00 No Long stay						
Current car park charges in comparable towns								
Leighton Buzzard	£1.00)	£1.50	£2.00	£3.50	£6.50		
Borehamwood i	£0.70		£1.50	£2.00	£3.00	£5.00		
Harpenden	£0.60		£2.70	£3.10	£4.10	£10.20		
Potters Bar	£0.70)	f =	£2.00	£3.00	£5.00		
Amersham	£0.60)	£1.20	f =	£2.40	£5.00		
Chesham	£0.30	£0.60	£1.20	f =	£2.40	£3.50		
Ware	Free	£0.60	† £1	.50	£2.70	£3.50		
Bushey	£0.70)	£1.50	£2.00	£3.00	£5.00		
	Pro	oposed car pa	rk charges					
Water Lane	£0.70		T	£2.00	£3.00	No Long stay		
Lower Kings Road	£0.70		+ ! £1.40		£3.00	No Long stay		
Canal Fields			Free			No Long		
St Johns Well Lane	£0.70	· ·)	T	f2.00	£3.00	<u>stay</u> _ £4.20		

5.13 Tring car parks

Due to the small size of Victoria Hall car park (six bays) it is proposed to reduce the maximum stay to two hours

Table 5.14 Table of charges in Tring car parks and comparable areas

Car park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours	Annual season ticket
			urrent car park ch	narges in Tring			
The Forge	r Fr	ee	£0.90	£1.10	£1.40	£2.00	£416.00
Church Yard				2.00			
Frogmore Street (East)	— — — — — Fr	ee	- ₁	£1.10	£1.40	No Long stay	
Frogmore Street (West)			-· f	2.00			
Victoria Hall	— — — — — Fr 	ee	£0.90	£1.10	£1.40	No Long stay	
Old School Yard (TTC) TTC agreement required		ee 	-	 £1.10 	1	No Long stay	
		Current car	park charges in co	omparable comi	munities		
Royston	£0	.50	f1.20	f £3.50	£7	.00	
Thame	— — — — — Fr	ee	f1.00	f	£1.80	£2.40	
Waltham Cross	£0	.60	£1.30	f = £2.10	£3.10	£4.10	
Princes Risborough	£0	.30	£0.60	f 0.80	£1.00	£2.00	
Radlett	— — — — — Fr	ee		£2.00	£3.00	£5.00	
Wendover	— — — — — Fr	ee	£0.50	f ! £0.70	£1.00	£4.00	
			Proposed car pa	ark charges			
The Forge		ee	£1.00	£1.20	£1.50	£2.50	£425.00
Church Yard			f	2.50			i
Frogmore Street (East)	— — — — — Fr	ee	£1.00	£1.20	£1.50	No Long stay	
Frogmore Street (West)		£2.50					
Victoria Hall	 Fr	ee	£1.00	1 !	No Long stay		
Old School Yard (TTC) TTC agreement required		ee	£1.00 TBC	£1.10 TBC	£1.40 TBC	No Long stay	

5.15 Cowper Road car park, Boxmoor

This is a small village centre car park serving the centre of Boxmoor. The first hour has traditionally been free in support of the local shops and businesses. In order to increase availability of parking opportunities and to discourage longer stays it is proposed that the maximum stay is reduced to three hours.

Table 5.16 Table of charges in Cowper Road car park

Car park	Up to 30	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours			
Current car park charges in Boxmoor									
Cowper Road	Free			£0.50	£0.60	No Long stay			
	Proposed car park charges in Boxmoor								
Cowper Road	ı Free	Free I		£0.70	No Lor	ng stay			

5.17 Apsley

Apsley has a number of retail parks with free parking for two hours. Durrants Hill car park serves parking for the Paper Mill and is a short walk from London Road shops and is currently underutilised.

We have plans to introduce signage in London Road, Apsley to raise awareness and indicate its location.

Table 5.18 Table of charges in Durrants Hill car park

Car park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours	Annual season ticket		
Current car park charges in Wood Lane End car park									
Durrants Hill	£0.10	£0.	-	£0.60	£0.90	£1.60	£524.16		
	Proposed car park charges								
Durrants Hill	£0.10	£0.20	f = l £0.30	£0.80	£1.00	£2.50	£425.00		

5.19 The Villages

Car parks in Markyate and Kings Langley have been free to use. All three car parks are often at capacity, particularly Langley Hill where there is often a queue for space to park, however previous proposals to set a maximum stay in Langley Hill car park in order to provide additional parking opportunities resulted in significant local opposition.

Table 5.20 Table of charges in Dacorum Village car parks and comparable areas

Car park	Up to 30 minutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours				
	Current car park charges in Dacorum villages									
The Nap (Kings Langley)	Free									
Langley Hill (Kings Langley)	Free									
Hicks Road (Markyate)			Fre	e						
Current car park charges in comparable areas										
Great Missenden		£1.20		£1.80	£2.40	£3.50				
Old Harlow	ı Free	;	£0.85	£1.75	£3.60	£6.55				
Chalfont St Peter & St Giles Little Chalfont	 	£1.20		f	i	£3.50				
	Proposed ca	er park charges i	in Dacorum vil	ages						
The Nap (Kings Langley)	 !		Fre	e						
Langley Hill (Kings Langley)	Free									
Hicks Road (Markyate)	 - 		Fre	e						

Table 5.21 Table of charges in Dacorum if recommendations accepted

Car park	Up to 30 Imminutes	Up to 1 hour	Up to 2 hours	Up to 3 hours	Up to 4 hours	4 to 10 hours	Annual season ticket	Charging/stay enforcement
Hicks Road	Free						 	Not applicable
Wood Lane End	£0.10	£0.40	£0.60	£0.80	£1.00	£2.50	£250.00	08:00 – 18:00
The Gables	£0.80		£1.00	£1.20	£1.50	£3.00	1	08:00 – 18:00
High Street	£0.60	£0.80	£1.00	£1.20	£1.50	£3.00	1	08:00 – 18:00
Gadebridge Lane	Free						1	Not applicable
Queensway	f0.80		£1.00	£1.20	£1.50	£3.00	 	08:00 – 18:00
Alexandra Road	i		£1.00	£1.20	£1.50	£3.00	1 !	08:00 – 18:00
Dacorum Way	f0.80		£1.00	£1.20	£1.50	£3.00	 	08:00 – 18:00
Water Gardens (North) Lower deck	f1.00		£1.50	£2.00	£2.50	£4.00	 	08:00 – 19:00
Water Gardens (North) Upper deck	£1.00		£1.50	£2.00	£2.50	£4.00	 	08:00 – 19:00
Water Gardens (South)	1 £0.50	£1.00	£2.00	No Long stay			 	08:00 – 19:00
Moor End	£2.50				£4.50	 	08:00 – 19:00	
Park Road	1 1 £0.80	0	£1.00	£1.20	£1.50	£3.00	 	08:00 – 18:00
Cowper Road	। । Free		£0.50	£0.70	No Long stay		 	08:00 – 18:00
Durrants Hill	£0.10	£0.20	£0.30	£0.80	£1.00	£2.50	£425.00	08:00 – 18:00
The Nap	rree						 	Not applicable
Langley Hill	Free						 	Not applicable
Water Lane	£0.70		£1.40	£2.00	£3.00	No Long stay	 	08:00 – 19:00
Lower Kings Road	 £0.70		f £1.40	£2.00	£3.00	No Long stay	1 !	 08:00 – 19:00
Canal Fields						£10.00 (10 day)	†	
St Johns Well Lane	£0.70		£1.40	£2.00	£3.00	£4.20] — — — — ·	08:00 – 19:00
The Forge			£1.00	£1.20	£1.50	£2.50	£425.00	08:00 – 18:00
Church Yard	£2.50					£425.00	08:00 – 18:00	
Frogmore Street (East)	ı Free	-	£1.00	•	f £1.50 	No Long stay		†
Frogmore Street (West)	£2.50]	08:00 – 18:00
Victoria Hall	i		£1.00	1 ·	No Long stay			08:00 – 18:00
Old School Yard	- Free	TBC	i TBC	i – – – – i I TBC	T I TBC	No Long stay		TBC

6. Continuous improvement

6.01 Between 2008 and 2010 seven of our car parks achieved ParkMark status, since then a further eleven have been given this prestigious award.

The Borough now has 18 car parks with ParkMark accreditation. If the infrastructure of car parks is not maintained to a good standard it may not be possible to maintain or increase the number of sites benefiting from ParkMark accreditation.

Table 6.02 ParkMark accredited car parks

Car park	Ø VPARK
Hicks Road	
Wood Lane End	
The Gables	
High Street	✓
Gadebridge Lane	✓
Queensway	
Alexandra Road	
Dacorum Way	
Water Gardens (North)	✓
Water Gardens (South)	✓
Moor End Road	✓
Park Road	
Cowper Road	✓
Durrants Hill	✓
The Nap	✓
Langley Hill	✓
Water Lane	✓
Lower Kings Road	✓
Canal Fields	✓
St Johns Well Lane	4 4 4 4 4 4 4 4
The Forge	✓
Church Yard	✓
Frogmore Street (East)	✓
Frogmore Street (West)	✓
Victoria Hall	

Table 6.03 Refurbished sites

Car park	Refurbishment		
High Street	Refurbished		
Queensway	Refurbishment due financial year 2017/2018		
Water Gardens (North)	Refurbishment due financial year 2016/2017		
Moor End Road	Refurbished		
Park Road	Refurbished		
Durrants Hill	Refurbished		
The Nap	Refurbished		
Langley Hill	Refurbishment due financial year 2017/2018		
Water Lane	Refurbished		
Lower Kings Road	Construction of new multi storey car park under consideration		
St Johns Well Lane	Refurbished		
The Forge	Refurbished		
Church Yard	Refurbished		
Frogmore Street (East)	Refurbished		

6.04 Increased income from car parks will help the council maintain the refurbished sites and enable refurbishment of the balance of existing sites going forward.